

MMH COUNSELING SERVICES

Margo M Heintz MA, LPC

304 E Broadway Ste 204

Mt Pleasant MI 48858

(989) 330-8116

DESCRIPTON OF SERVICES

I take a client-centered and eclectic approach to counseling. This basically means that together we will examine presented issues and the goals then will be set by the client. I will use methods which will best meet the client's needs in order to achieve the goals.

Together, we will likely take a look at ineffective behavior patterns as well as unproductive inner dialogue to help clients understand, and move positively, from what's not working in their lives to what will work.

I believe people need to be in an atmosphere of warmth, trust, respect and acceptance in order to openly express themselves. This is where the best learning happens.

Counseling can be extremely rewarding as well as life changing if client is willing to make a commitment of time and openness and be an active participant in the process. This might involve some homework such as reading, writing, or practicing new skills and behaviors. It is important to me to empower my clients with knowledge and skills that will help them take control of their lives and improve their relationships.

CONFIDENTIALITY

Information discussed in counseling is confidential and will not be released to anyone without written consent of the client. There are four general exceptions to the legal and ethical requirement that counselors keep client confidentiality: (1) cases in which clients pose a clear and imminent danger to themselves or others; (2) cases in which clients request their records be released to themselves or a third party; (3) cases in which a court orders a counselor to make records available; and (4) cases in which the client was/is a victim or perpetrator of child abuse or neglect.

I am fully licensed through the State of Michigan to practice as a Professional Licensed Counselor. Licensed Professional Counselors are regulated by the Department of Licensing and Regulatory Affairs, Lansing, Michigan. License I.D. Number 6401005536

RELEVANT EDUCATION, TRAINING AND EXPERIENCE

Bachelor of Arts Degree in Elementary Education from Central Michigan University in Mt. Pleasant Michigan in 1979

Master of Arts Degree in Counselor Education and Personal Development from Central Michigan University in 1994

Counselor at Catholic Family Services in Mt. Pleasant, MI 1994 to 1996

Certified Human Potential Seminar Instructor, counseling graduate students for Central Michigan University 1995 to 1997

Systematic Training for Effective Parenting Coach 1988 – 1995

Elementary School Counselor at Beal City Elementary School, Beal City, Michigan 1995-1996

Elementary Teacher at Beal City Elementary School, Beal City, Michigan 1996-2002

Comprehensive Bereavement Skills Training under Alan D. Wolfelt, Ph.D., Director, Center for Loss and Life Transition June 2011

Understanding and Responding to Complicated Mourning Training under Alan D. Wolfelt, Ph.D., Director, Center for Loss and Life Transition April 2012

Counseling at Mt. Pleasant Community Counseling Associates, Mt. Pleasant MI 2011 through 2018

FEE SCHEDULE

Counseling sessions are 50 minutes in length and generally occur weekly, though this can vary with individual need. The out of pocket fee, per session is \$140, or accepted insurances. Payment is expected when services are rendered unless prior arrangements have been made. Missed appointments not canceled within 24 hours in advance may be billed at the agreed upon per session rate.

CONCERNS

Complaints or concerns about my services should be discussed directly with me. In the event a satisfactory resolution of your concern is not reached in a timely manner, or if it is inappropriate to pursue the matter with myself, you can contact: Michigan Department of Licensing and Regulatory Affairs Health Profession Division Enforcement Section P. O. Box 30670 Lansing, Michigan 48909 517-373-9196

COURT OR SUBPOENA CLAUSE

It is not within the scope of practice of Margo Heintz, MA,LPC to testify on behalf of clients or families. I do not provide custody placement recommendations. This agreement states that you understand that should you or a third party subpoena for Margo Heintz as a factual case witness or involve Margo Heintz in court-related processes:

There is an upfront, non-refundable retainer fee of \$5,000 and an additional charge of \$350.00 for every hour involved in case preparation, research, paperwork, phone calls, travel, and witness time. This does not include the cost of scheduled therapy appointments.

You will be billed accordingly and agree to pay all attorney's fees plus therapist's fees as invoiced up front in order for any services to be rendered.